

HAM-AK COLLEGE OF MANAGEMENT & TECHNOLOGY

Vill & P.O:-Shillongoni, Nagaon(Assam), Pin:-782002

Date:-06/09/2025

GRIEVANCE REDRESSAL COMMITTEE

The Grievance Redressal Committee is established with the following members.


S. No.	Name of the Staffs	Designation	Designation in Committee
1	Dr. Inamul Hassan	Director	Chairman
2	Dr. Ikramul Hussain	Professor	Member
3	Zerifa Wahida	Student	Member
4	Dr. Morjina Begum	Associate Professor	Member
5	Ismail Hussain	Student	Member
6	Dr. Mazida Khatun	Assistant Professor	Member
7	Dr. Keshab Acharjee	Assistant Professor	Member
8	Sofikul Islam	Student	Member
9	Dr. Hussain Ali	Assistant Professor	Member
10	Selima Nasrin Ahmed	Student	Member

Objectives of GRC:

- To provide opportunities for the redressal of the grievances of students already enrolled at the Institute, as well as those seeking admission to the Institute.
- To develop an organizational framework to resolve the Grievances of students.
- To provide students, hassle free resource to have their grievances redressed.
- To establish structured interactions with students to elicit information on their expectations regarding the grievances.
- To make the Institute student-friendly.

Procedure:

- Students shall make an application through the online grievance portal to the committee Chairperson regarding the grievances.
- The Chairman shall call the SGRC meeting to resolve the Grievances.
- SGRC while resolving the grievances, will follow the principles of natural justice.
- The SGRC shall send its report with recommendations, if any, to the concerned entity and a copy thereof to the aggrieved student, within a period of 15 days from the date of receipt of the complaint.
- Any student aggrieved by the decision of the Student Grievance Redressal Committee may prefer an appeal to the Ombudsperson, within a period of fifteen days from the date of receipt of such decision.


Director
HAM-AK College of
Management & Technology
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Date.....